

Owner Survey & Testimonial



Name

City

State

Email Address

Thank you for taking the time to let us know how we are doing!

1. How did you find out about our company?

Referred

Internet

TV

Radio

Sign

Contacted

News Publication

2. Was By the Beach staff courteous and helpful?

Yes

No

Needs improvement but, not bad

3. Do you feel the BTB representative was professional and knowledgeable of the market area, making sure that your property stayed competitive in the rental market.

Yes

No

4. Did the representative suggest a comparable market rental price for your property?

Yes

No

5. Was the BTB representative able to answer all the questions you had?

Yes

No

6. Did the representative walk the property and advise you of smart and cost-conscious recommendations that would increase overall return while at the same time improving the property so that it becomes more desirable.

Yes

No

7. Did the representative cover probable questions that a potential tenant may ask about modifications to the property such as changing paint colors, removing wallpaper, etc.

Yes

No

8. Did the representative review a copy of the property management agreement and answer any questions about the fees for property placement and management.

Yes

No

9. Were credit and criminal background checks offered to you as an additional service?

Yes No

10. Do you feel that the property was marketed to find a tenant in the quickest possible way?

Yes No Needs improvement but, not bad

11. Do you feel that the screening process was satisfactory when determining a tenant for your property?

Yes No Needs improvement but, not bad

12. Do you use the online account management system our company has provided for Owners?

Yes No

13. Do you take advantage of our direct deposit payment system?

Yes No

14. Would you use By the Beach Properties services again or refer us to other property owners?

Yes No

15. How would you rate your over all experience with By the Beach Properties?

Excellent Good Fair Needs improvement Unsatisfactory

16. Would you like to receive our Owner Newsletter that is packed full of tips and guides on increasing overall property return while at the same time improving your property, making it more desirable to new tenants or to help retain current tenants.

Yes, please No, thanks

17. Would you like to receive listings of foreclosure, bank owned and shortsale properties as they become available for purchase?

Yes, please No, thanks

18. Are there any other services that you would like BTB to offer?

19. Please provide a brief testimonial of your experience with By the Beach Properties, BTB Inc.

I have read the authorization and release information and give my consent for the use as indicated below.

AUTHORIZATION AND RELEASE OF INFORMATION

I understand my testimonial and information outlined above are made on behalf of By the Beach Properties, BTB Inc may be used in connection with publicizing and promoting the company, or may be used to improved products and services. I authorize BTB, Inc. to use my name, brief biographical information, and the testimonial as defined on this form. I hereby irrevocably authorize BTB, Inc. to copy, exhibit, publish or distribute the testimonial for purposes of publicizing the company's programs or for any other lawful purpose. These statements may be used in printed publications, multimedia presentations, on websites or in any other distribution media. I agree that I will make no monetary or other claim against The Company for the use of the statement. In addition, I waive any right to inspect or approve the finished product, including written copy, wherein my likeness or my testimonial appears. I hereby hold harmless and release BTB, Inc. from all claims, demands and causes of action which I, my heirs, representatives, executors, administrators or any other persons acting on my behalf or on behalf of my estate have or may have by reason of this authorization.

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Save to Desktop

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Thank You !